

# CORONA VIRUS SCAM ALERT

WEST YORKSHIRE TRADING STANDARDS NEWSLETTER



West Yorkshire Trading Standards has seen an increase in the number of COVID-19 related scams.

## What Scams are trending at the moment in West Yorkshire?

**01** Scam adverts on social media sites such as Facebook claiming Supermarkets are offering vouchers to help families with food shopping.

**02** A malicious Android app purports to provide a real-time covid-19 outbreak tracker but instead attempts to trick the user into providing administrative access to install "CovidLock" ransomware on their device.

### Top Tips

- Don't click on links or attachments in suspicious emails and never respond to messages that ask for personal or financial details.
- Look for websites with https: in the web address, the letter S usually indicates if the website is secure.

**03** Scam texts from individuals claiming to be from Lloyds bank. The text offers a mortgage holiday and suspension of credit card interest during the current period of lock down. The individual is then invited to follow a link and enter personal account details.

**04** Members of the public have received phone calls from scammers acting as broadband providers offering faster services during this time of lock down.

# DOORSTEP CRIMINALS TAKING ADVANTAGE OF THE PANDEMIC

## Top tips

### YOUR DOORSTEP YOUR DECISION

If you feel pressured,  
ask the person to leave.

### FRIENDS AND FAMILY

### ARE BEST

Support from  
trusted friends, family or  
neighbours is ideal. Be vigilant  
for strangers offering services at the  
door that may want to take  
advantage.

### NO SNAP DECISIONS

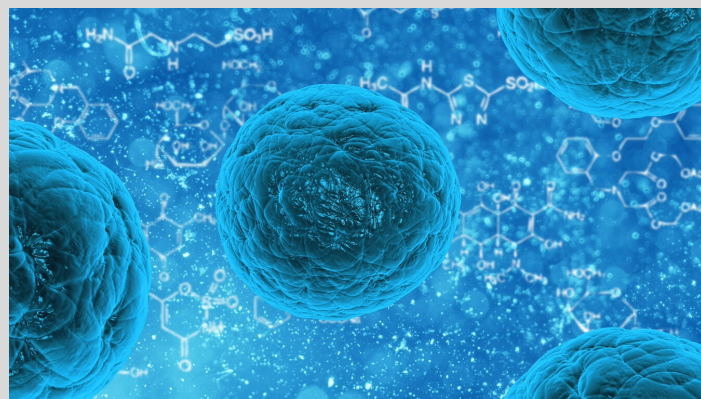
Take time to talk to someone  
you trust before you make any  
decisions.

### DO THE CHECKS

You can check ID badges and  
contact associations to check  
membership registrations yourself.  
Call the telephone number of the  
organisation, obtain this number  
yourself, not from the person at the  
door.

Bogus callers attending an address in West Yorkshire offering an injection for sale, which purports to be a vaccine for COVID19. There is NO vaccine yet for COVID19, nor are testing kits available to buy on the general market. If you have anyone approaching you, either at home, on the phone or anywhere else, trying to sell you a vaccine, a cure, or a testing kit, please know this is a SCAM!

\*Please only seek medical  
advice from your doctor



## Report to us:

New mailbox to deal  
with reports of Covid-19 Scams in  
West Yorkshire:  
[Covid19.Scams@wyjs.org.uk](mailto:Covid19.Scams@wyjs.org.uk)

Report complaints to  
Citizens Advice

Consumer Helpline: 0808  
223 1133

Report scams to Action Fraud:  
0300 123 2040



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